



**ICMR ADVANCED CENTRE  
FOR EVIDENCE BASED CHILD  
HEALTH**

*In collaboration with*

**Indian Institute of  
Management, Ahmedabad**

**Protocol development  
workshop for**

**“Qualitative Research Methods and  
Health Management reviews”**

**Nov 29-30, 2014**

**VENUE: KAIRON BLOCK, PGIMER, CHANDIGARH**

# LIST OF TUTORS

## **PGI Faculty**

- 1. Dr. Meenu Singh** , Professor, Department of Pediatrics, PGIMER , Chandigarh
- 2. Dr. Shankar Prinja**, School of Public Health, PGIMER, Chandigarh.
- 3. Dr. Pradeep Bhambari**, Former Professor, Department of Rheumatology, PGIMER, Chandigarh.

## **IIM Faculty**

- 4. Dr. Dheeraj Sharma** ,**Professor** ,IIM Ahmedabad.
- 5. Dr. Rajesh Chandnani** ,**Professor** ,IIM Ahmedabad.
- 6. Dr. Ernesto Noronha**, **Professor**, IIM Ahmedabad

**LIST OF PARTICIPANTS WHO  
HAVE ATTENDED THE WORKSHOP**

## **Participants**

1. Dr. Amit Agarwal
2. Dr. Kiran Kumar
3. Dr. Nishant Jaiswal
4. Mr. Naveeen Bindra
5. Dr. Shailender Singh Chauhan
6. Mr. Pankaj Pant
7. Mr. Munish Kumar
8. Mr. Anil Chauhan
9. Dr. Sunil Dhatwalia
10. Dr. Samir Malhotra
11. Ms. Swati Sagwal
12. Dr. Rajesh Kumar
13. Dr. Neelima Chadha
14. Dr. Avinash Kaur Rana
15. Dr. Sandhaya Ghai
16. Dr. Nusrat Shafiq
17. Mr. Saurabh Kumar
18. Dr. Vishandeep Goyal
19. Dr. Manu Goyal
20. Ms. Sikha Sharma
21. Ms. Harpreet Kaur
22. Dr. Akshay Anannd
23. Dr. Pankaj Arora
24. Dr. Vipin kaushal
25. Ms. Nandini Paul
26. Dr. Vikas Gautam
27. Dr. Navin Pandey
28. Dr. Ranjit Pal Singh

# **PROCEEDINGS**

# “Qualitative research methods and Health Management”

Venue: Board Room, Kairon Block, PGIMER

Date: 29<sup>th</sup> – 30<sup>th</sup> November 2014

## Day 1 (29/11/14)

Time	Session	Speaker
10:00 AM-10:20 AM	Opening Session and Introduction	Prof Meenu Singh (Dept. of Pediatrics, PGIMER)
10:20 AM – 10:40 AM	Inaugural Address	Prof. YK Chawla, Director, PGIMER
10:40 AM -11:00 AM	<b>Tea Break</b>	
11:00 AM – 11:30 AM	<b>Plenary Session 1:</b> Overview of Qualitative research in Healthcare management	Prof Noronha Ernesto (IIM, Ahmedabad) (Through Video Conference)
11:30 AM – 12:30 PM	<b>Plenary Session 2:</b> Healthcare quality and evidence based practise	Prof Meenu Singh (Dept. of Pediatrics, PGIMER)
12:45 PM – 01:30 PM <b>Venue:</b> LT-1, Nehru Hospital	<b>Saturday Talk:</b> Value of Ethics in Health Sector	Prof Dheeraj Sharma, Dr. Rajesh Chandwani (IIM, Ahmedabad)
1:30 PM-2:15 PM	<b>Lunch Break</b>	
2:15 PM – 3:00 PM	<b>Plenary Session 4:</b> Cost effectiveness of interventions	Dr. Shankar Prinja (School of Public Health, PGIMER)
3:00 PM – 4:00 PM	<b>Plenary Session 5:</b> Developing Goals and Objectives for a qualitative research	Dr. Rajesh Chandwani (IIM, Ahmedabad)
4:00 PM	<b>Tea Break</b>	
4:15 PM – 5:00 PM	<b>Plenary Session 6:</b> Managing quality of service in hospitals	Prof Dheeraj Sharma (IIM, Ahmedabad)

## Day 2 (30/11/14)

<b>Time</b>	<b>Session</b>	<b>Speaker</b>
9:00 AM-10:00 AM	<b>Plenary Session 7:</b> Systematic review of qualitative research	Prof Meenu Singh (Dept. of Pediatrics, PGIMER) Dr. Kiran Kumar Thumburu Dr. Nishant P Jaiswal (ICMR Advanced Centre for Evidence Based Child Health)
10:00 AM-10:30 AM	<b>Tea Break</b>	
10:30 AM – 11:30 AM	<b>Plenary Session 8:</b> Modes of Doctor-Patient communication and Quality of Health care delivery	Prof Meenu Singh (Dept. of Pediatrics, PGIMER)
11:30 AM– 1:00 PM	Analysis of qualitative data (hands on)	Dr. Rajesh Chandwani Prof Dheeraj Sharma (IIM, Ahmedabad)
1:00 PM – 1:30 PM	Thanks and Valedictory	
1:30 PM	<b>Lunch Break</b>	



The faculty came from IIM, Ahmedabad for this workshop. On the first day i.e. 29<sup>th</sup> November.

The day began at 10:00am in PGIMER Board room, Dr. Meenu Singh gave the introduction session about Qualitative research methods. This was followed by inaugural session by Dr. Savita Malhotra, Dean, PGIMER, Chandigarh. The First session was started by Prof Noronha Ernesto via video conferencing from IIM Ahmedabad. He took plenary session about “Overview of Qualitative research in Healthcare management”. After that Prof. Meenu Singh enlightened the participants on “Healthcare quality and evidence based practice”.

The Saturday talk was given in Lecture Theater 1 by Prof. Dheeraj Sharma on “Value of Ethics in Health Sector”, the lecture was followed by question answer round. The post lunch session was continued by Dr. Shankar Prinja on “Cost effectiveness of interventions”. After that Dr. Rajesh Chandwani took the next session on “Developing Goals and Objectives for a qualitative research”. Post tea break Prof Dheeraj Sharma took the last session of the day on “Managing quality of service in hospitals”, he mentioned about the importance of giving good service quality in hospitals and how it can boost the morale of patients and assist in treatment process.



Dr. Meenu Singh gave the introduction session about Qualitative research methods

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**Interactive session**

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Inaugural session by Dr. Savita Malhotra, Dean, PGIMER, Chandigarh

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-----Prof. Dheeraj Sharma on “Value of Ethics in Health Sector”-----



The 2<sup>nd</sup> day of workshops started with Prof Meenu Singh's lecture, she briefly discussed about "Systematic review of qualitative research". The next session was also conducted by Prof Meenu Singh named "Modes of Doctor-Patient communication and Quality of Health care delivery" this was an interactive session in which the participants was asked to share their personal experience with the doctors. This input was then discussed and a meaning full conclusion was made.

In the last session was jointly conducted by Dr. Rajesh Chandwani & Prof Dheeraj Sharma, in which the participants were presented with a case study and later they were given a questionnaire form.

Finally we facilitated the faculty in valedictory ceremony with mementos.



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**The Group Photograph**